



## Industrial Engineering

# Creation of the tender presented by a national logistics operator for the selection of operation services of a logistics centre in Seville (Spain)

LTK Consultancy (2005)



- In accordance with a BPMS management system, the operational processes and their corresponding control indicators were defined and developed, put together in an balanced scorecard.
- The costs associated with the operation service were also estimated, including amongst others: infrastructures and property rules, HR, logistics resources, stock and transport management.
- As a result, LTK's bid was awarded the management and operation service of the logistics centre.



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